

# Housekeeping issues

Based on questions received

# Can we get the handouts?

Handouts will be posted on the training website as available.

[2021 OHA CE series: free - Gaucha Translations](#)

They will be posted in the section that describes the pertinent session.

**I did not see my message in the chat**

We are not blocking the chat. Please use it with discretion, or it might become a distraction.

# I missed the session

We are sorry. We do not provide recordings, since this training was approved only for in person attendance. You can sign up for one of the other sessions.

# How do I get my CE certificate?

We will issue individual CE certificates no more than two weeks after each session.

This takes administrative time. Please be patient.

# Who granted CE credits?

The Oregon courts (4 sessions)

IMIA (all sessions)

OHA (all sessions)

ATA (all sessions)

We did not request CE credits from anyone else. OHA accepts CE credits approved by the Oregon courts, IMIA and ATA.

This training is focused on the needs of Oregon healthcare and court interpreters.

# How do I rename myself in Zoom?

## Path A

Check the participant's list.

Then click on your name, and select the *rename* option.

## Path B

At the top right of your screen there are three dots.

Click on those dots, and select the *rename* option.

## My language pair is...

Thanks for the reminder! We hope you told us that on the registration form. We use that information to ask you to join breakout rooms.

We are exploring different ways to set up breakout rooms for the sessions.



# I didn't get the reminder email for my session

We are sending out reminder emails the day of the session, for each session.

# What did I register for?

You should be getting a reminder for each session. Check your email, and make sure it did not go in the junk folder!

**I can't get into the session!**

We are sorry. We are not able to provide tech support.

Do I have to turn my camera on?

No. Using your camera is optional.